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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

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October 17, 2002

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission (FCC)
445 -12th Street SW, TW-A325
Washington, DC 20554

Re: CG Docket # 02-311- Biennial Review 2002

As a consumer who interacts with deaf people, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255. Because of these regulations, I have good access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

As an employee of a school for the deaf and a friend of the deaf community, it is critical that we are able to have equal access to and for our deaf individuals who are productive contributing citizens of our country. Anything **less** would **be** blatant discrimination.

In closing, the FCC should leave the disability related Telecommunications / technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.

Sincerely,


Betty Hall CPS

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